

August 2022 : Volume 3, Issue 9



IUNVA, Post No 6 Newsletter

This month we concentrate on scamming, pg 2 and 3 and the change of the NSSO website, pg 4. The NSSO webpage is for those who receive a payment or pension from the Public Service, in our case the Department of Defence



Attending the National Day of Commemoration, at City Hall, Limerick 2022. Photo Rama Walsh

Members of the French Foreign Legion Association, Ireland, at King John's Castle for the Wild Geese Festival. Photo, Dermot Lynch.



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Remember those that have gone to their Eternal Rest

Joe OConnor, Ex Cpl 12th Bn and 3rd AD.

Michael Lynch, Ex Pte, 12th Bn, Clonmel.

Gerry Phelan, Ex 12th Bn and Congo Vet

Mick Nolan, Ex CQMS, 12th Bn and 22nd Bn

Keith Meade, Ex Pte Curragh Command and 12th Bn

Willie Roche, Ex Pte 12th Bn Limerick

Robert Smalle, Ex Pte, C Coy 12th Bn Limerick

Pat McDonagh, Ex Pte 12th Bn, Limerick

On Going Scamming

There is currently a scam, where a person will call or text you pretending to be from the HSE and ask a number of questions about your PPS number and/or living situation. The HSE will not call you and ask for these details, the first point of contact for vaccines is your local GP and you should only discuss this with them.

This has expanded, where a person might receive a text purporting to be a son or daughter with a broken phone, asking you to forward your details, to enable them to purchase a new phone or pay their rent because they have lost their credit/debit card.

It is understandable that you might want to help. See Page 3, for a list of rules to follow.

But take your time, ask questions that only your child can know the answer to. If your son/daughter is away in college, why not arrange a list of questions and answers that you could use as a check, when required.

More advice can be got at https://www.ccpc.ie/consumers/wp-content/themes/ccpc-consumers/img/ccpc_logo-inner.png



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Scamming: GOLDEN RULES

- If something sounds too good to be true it usually is.
- If someone contacts you out of the blue and asks you to give or confirm your personal, bank or debit/credit card details be very wary. If they claim to be from your bank hang up and call your bank back using a number from their website or the back of your bank card.
- Don't click on a link in an email or social media message that looks out of the ordinary even if it comes from a friend or family member's account as their account may have been hacked.
- If you receive an email or message with a link that looks like it came from an official government department, utility provider, bank etc. be careful as it could be fake. Hover your mouse icon over the link to see where it is directing you to and click on the sender's details to see if the email address looks correct.
- When using your cards in ATMs or shops always make sure to cover the keypad, tap the card yourself if making a contactless payment and never give anyone your PIN.

If you are offered an investment deal always make sure the firm is authorised by the [Central Bank of Ireland](#). You can also check their list of unauthorised firms to make sure a warning notice has not been issued about them. Be especially careful about investments in [crypto-currencies](#) as these are not regulated in Ireland.

- Fraudsters sell lists of people who have fallen for scams on to other scammers, these are sometimes called 'suckers lists'. Scammers have been known to contact known victims of scams claiming to be able to help them get their money back for a fee.
- If you are buying or selling something online try not to deal in payments of cash or non-bank money transfers. If making a transfer try and make sure it is from one bank to another as this makes it easier to trace. A bank draft is safer than a cheque as drafts must be paid for upfront and there is less chance of them being forged or that they will bounce.
- If you are selling something and the buyer gives you more money than you asked for when paying by cheque or transfer beware. This is a scam. You will be asked to refund the extra money and then the cheque will bounce.

Post Contact Details.

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**We can email a copy
of the newsletter to
you.**

**Contact Ken, with
your email address.**

NSSO New Website Launch

As part of our continued commitment to improving services to our customers, the National Shared Services Office (NSSO) is very pleased to launch a new NSSO website on 15th August 2022.

The new unified, customer website will provide a substantial improvement on the current service, offering increased clarity and ‘readability’, and overall user-friendliness.

- The new website, www.nssso.gov.ie will replace the existing www.pssc.gov.ie website and contain NSSO customer information and links to self-service.

In terms of the services received by your members from the NSSO, we can recommend that the members navigate to the Payroll Services Section of the website which will contain the login to *Payroll Self-Service* along with supporting information in relation to payroll.

- This launch marks the end of the old brand references of PSSC and Core Portal.

If your association hosts any links to PSSC or the Core Portal application, these should all be updated to www.nssso.gov.ie with effect from **Monday 15 August 2022**.

We would also ask that retirees, now access *Payroll Self-Service* through the website, www.nssso.gov.ie rather than any links they may currently have saved to the Core portal application. This will help us to build on further site improvements, using data analytics from visitors to our site.

- *Payroll Self-Service* remains accessible on a 24/7 basis.

We would be grateful if any other reference points in your association, such as handbooks, guides and so forth should also be updated.

Each of our retirees will be receiving a letter in the coming weeks outlining the new developments.

In addition to our communication we would appreciate it, if you can also raise awareness of these changes to your members.